
Jesse Foley

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EXPERIENCE

Microsoft (via TEKSystems), West Des Moines, IA - *Logistics Technician (Temp. Contract)*

APR 2024 - PRESENT

- Process RMAs, ensuring compliance with vendor requirements and SLAs.
- Support DBD destruction, adhering to security protocols and ensuring timely completion.
- Handle various asset dispositions, providing accurate documentation throughout.
- Utilize GDCO daily to manage inventory, track assets, and support operational workflows.
- Operate in an OPEX role, supporting the team to streamline processes.

Target, Ankeny, IA - *Fulfillment Expert*

NOV 2019 - APR 2024

- Coordinated shipping and logistics to ensure timely and efficient order fulfillment.
- Operated Crown warehouse machinery to transport and organize inventory.
- Used handheld devices and computer systems to accurately process and complete orders.
- Maintained inventory control systems to track stock levels and minimize discrepancies.

EDUCATION

Iowa State University, Ames, IA

AUG 2019 - DEC 2023

Completed six semesters in **Computer Science and Software Engineering.**

Des Moines Area Community College, Ankeny, IA

AUG 2017 - MAY 2019

Earned an **Associate's Degree in Liberal Arts** with an emphasis on Software Development.

CERTIFICATIONS

CompTIA

SEP 2024

CompTIA IT Fundamentals (ITF+)